- Engineering Better Outcomes



### **Case Study**

# Source Inspection for Large Aerospace Customer

## **Client Overview**

The client is one of the largest aerospace products companies in the world, with over \$35b in revenue. In support of one of its plants located in Florida, the client was looking for source inspection support with several of its Space programs.

#### **Customer Challenge**

The Space organization possessed limited in-house expertise with Inconel as well and therefore engaged Belcan for urgent advisory support.

- Poor visibility to inspection status. Excessive time spent with follow-up calls and emails
- Limited understanding of the cost associated with doing an inspection
- Findings missed at supplier site on 40% of inspections, impacting cost (e.g., RTV admin, transportation) and delivery

(time wasted on back-and-forth)

• Inspection volume variability

#### **Belcan Solution**

- All inspectors IPC 610 certified
- Mechanical and Electrical support
- Next Day response capability w/ back up coverage
- International coverage potential

Local Support for **Customer Program Team** 

Onsite Support at over 80 Suppliers

**Project Outcome** 



Accuracy Reduced # of misses from 40% to 0% after 1 month



Visibility Web-based tool for coordinating and tracking inspections



**KPIs** Baselining/tracking of metrics like cost/part, cost/ inspection, etc.



Agility Ability to ramp support up and down based on current volume



Labor Cost Estimated 20% reduction in labor cost

**Belcan** 

#### See how Belcan's integrated and adaptive engineering services can work for you.

